



MYACCOUNT PORTAL GUIDE

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Overview

Curi.com is your central place to access your MyAccount client portal, locate resources, and connect with your Curi team. Once you register as a new user, you can:

- View policy information
- Generate COI and obtain copies of policy documents
- Download invoices, pay bills, enroll in automatic recurring payments
- Access educational materials, Risk Resources and CMEs at no cost

The Curi.com **All Curi Resources** page provides access to MyAccount, Risk Management Resources and Member Benefits information.

REPORT INCIDENT CONTACT US

ADVISORY CAPITAL INSURANCE NEWS & KNOWLEDGE

Curi

OUR INSURANCE

All Curi Resources

Your membership with Curi means you have access to key tools and resources that we provide. Click any of the following items to access the most important resources for you and your practice.

POLICY MANAGEMENT

- MyAccount**
Manage policy information, access policy documents, download bills, view invoices, and more.
- Pay Insurance Premium**
Curi provides an online payment portal that can be used for one or more recurring payments.
- Underwriting Applications and Questionnaires**
Applications and questionnaires for all business segments: physicians, hospitals, businesses, medical service organizations and health care facilities.

RISK MANAGEMENT

- Risk Solutions Resources**
Types, associated risks, risk management guides, sample policies, and forms to help you manage risk.
- Risk Assessments**
Make an accurate risk report for your practice with a tailored assessment of risks.
- Curi Academy**
Curi Academy offers a variety of courses to help you effectively manage risk.
- Informed Consent Forms**
Download and customize sample informed consent forms for use in your practice.
- CME Webinars**
View educational webinars for CME credit on a wide variety of topics.
- On-Demand Education**
Upgrade and educate practice staff at the front of the line of patient care.

MEMBER BENEFITS & RESOURCES

- Litigation Education CME Series**
An available program for physicians to help navigate medical malpractice litigation.
- HR On-Call**
Specialized advice to human resources guidance from seasoned HR professionals.
- The Legacy Fund**
Thanking your contribution by providing quality medical care.
- Exclusion List Monitoring**
Access to services for the federal and state exclusionist monitoring service.
- Open Payments Database**
Access to services for the federal open payments database.
- Network Security**
Comprehensive solutions to protect your network security and privacy.
- Well-Being Solutions**
Comprehensive well-being strategies that can lead to better outcomes for patients.
- Annual Reports**
Learn how about the progress and success our mission of leading the nation in medicine, healthcare, and delivering the best care.
- Annual Meeting of Members**
Schedule an event to view our progress and recording of the latest Annual Meeting of members.
- Frequently Asked Questions**
Answers to the most common questions you have about your Curi Insurance membership.

LOCATIONS
Headquarters
750 Spring Street Road,
Suite 400
Baltimore, MD 21209
800-328-6522
View All Locations

COMPANY
About Us
Leadership
Contact
Careers
Press Room

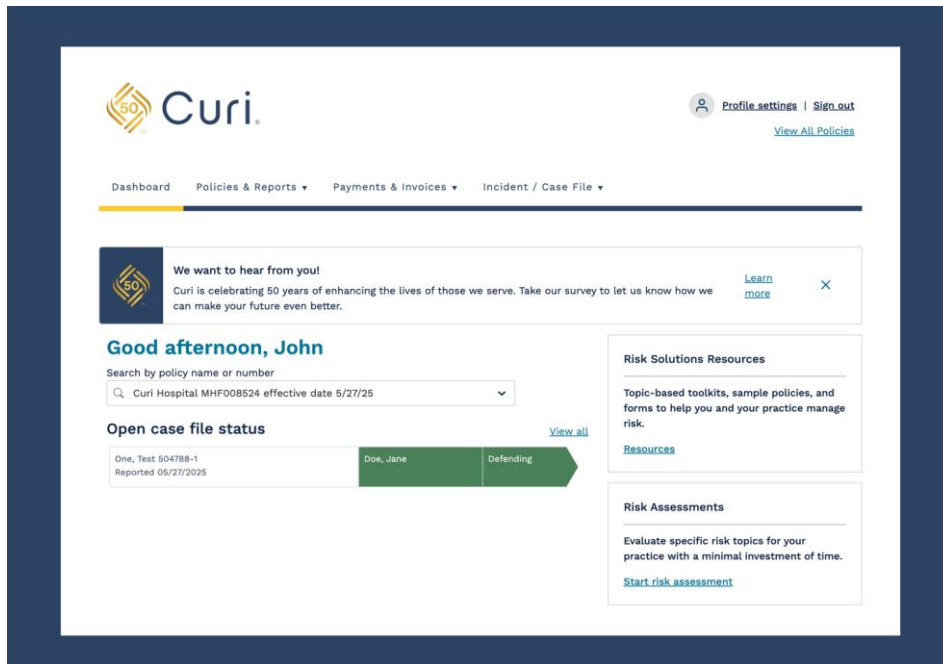
INSURANCE
Claims History & Proof of Insurance
Report Incident or Claim
Pay Insurance Premium
Find an Agent
Underwriting Applications
Insurance FAQs

CONNECT WITH US
Contact Us
in f y t v

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Our secure **MyAccount** policy management portal is where you can obtain policy forms and COIs, see coverage, view your balance, pay bills and more. *Capabilities depend on user permissions. If you have open claims, you can see case file status.

This is the MyAccount Dashboard, accessible from Curi.com.



Getting Started & Registration

Registering for MyAccount is quick and easy. You will need your policy number and web registration key, which can be found on your invoice. If you have questions or would like assistance, please call 1.800.328.5532.

Curi.

Example Clinic, LLC
123 Main Street
Bloomington, MN 55420
United States

Invoice
Policy #: MXP000000
Date: 03/28/2025
Invoice #: 000000001
Payment Due Date: 04/27/2025
Amount Due: \$ 1,063.00

Please make check payable and sent to:
MMIC Insurance Inc
PO Box 86
SDS 12-0740
Minneapolis, MN 55486-0740
United States

Go to myaccount.curi.com for online payment options
Detach and return this portion with your payment

Keep this portion for your records

Curi.

Example Clinic, LLC
Web Registration Key: 6MZEHL5CLX
Web Term: 03/03/2025 - 03/03/2026

Previous Invoice Account Balance	\$	0.00
Payments Received	\$	0.00
Account Balance Forward	\$	0.00
Account Activity This Period		
-Renewal/New Business	\$	4,252.00
-Endorsements	\$	0.00
-Patient Comp Fund/HCSF	\$	0.00
-Internal Adjustments	\$	0.00
-Refunds	\$	0.00
Account Balance	\$	4,252.00
Amount Due	\$	1,063.00

If you have any questions, please contact your agency or the finance department at
ammi@curi.com or (800) 328-5532

MMIC Insurance Inc
7650 Edinborough Way, Suite 525, Minneapolis, MN, 55435

MMIC Insurance Inc

1. Visit <https://myaccount.curi.com/register>
2. Start by entering the registration code and policy number found on your invoice
3. Fill in your details, then click Continue



Start Registration Customize Account Sign in

Register Your Account

Tell us a bit more about you...

- I'm a policy holder or an associate
- I'm a broker partner representing clients

Policy number: 1234567 Web registration key: ABC123

Set contact & password details

First name: John Last name: Doe

Email: john.doe@hospital.com

Confirm email: john.doe@hospital.com

Phone number: 123-456-7890

Password: Confirm password:

CONTINUE

Need help?

OneConnect@curi.com
1.800.328.5532

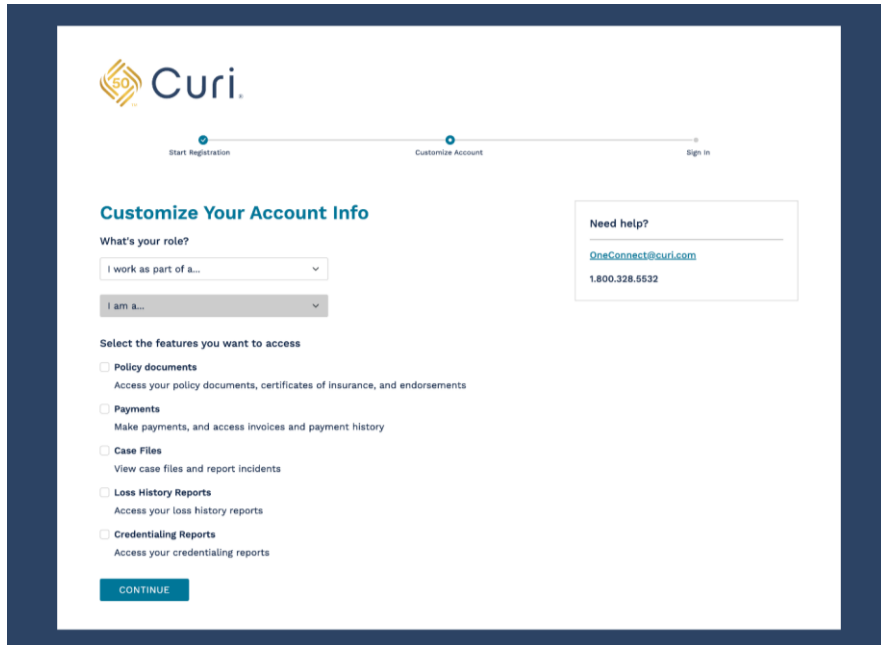
You can find your web registration code on your invoice

[View invoice example](#)

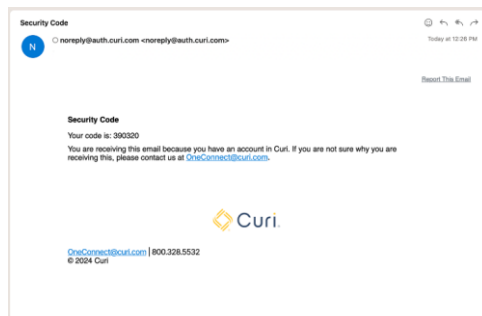
Password must include:

- Uppercase letter
- Lowercase letter
- One number
- One special character (Ex : #,?,!,@,\$,%^,&,*,-)
- Minimum ten characters

4. Customize your role and select the features you want to access. We suggest selecting loss history and credentialing reports. This will make it easier if you request these reports in the future.



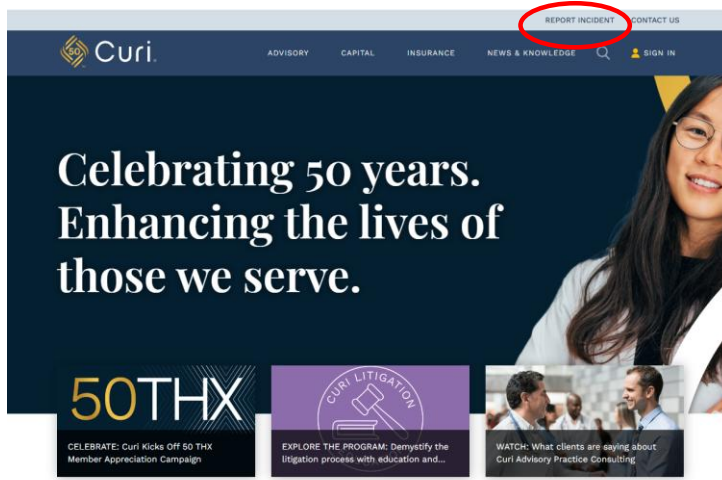
Check your inbox to complete your registration. |

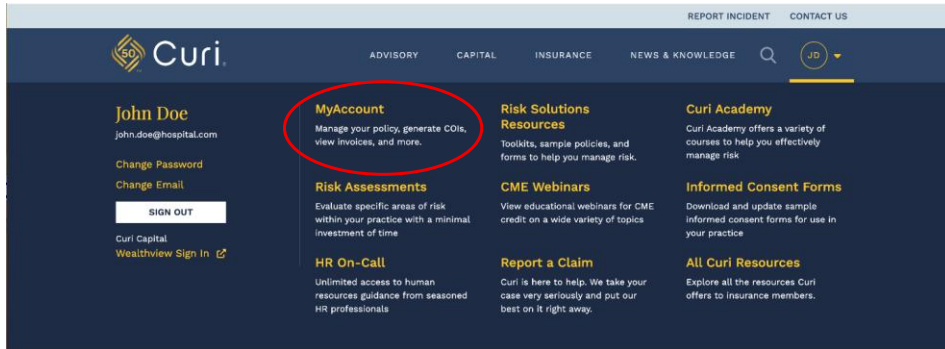


Commented [BW1]: @Carrie Vollmer here's a screenshot of the MFA email - lmk if this works!
CC @Shashi Sudini

Sign in

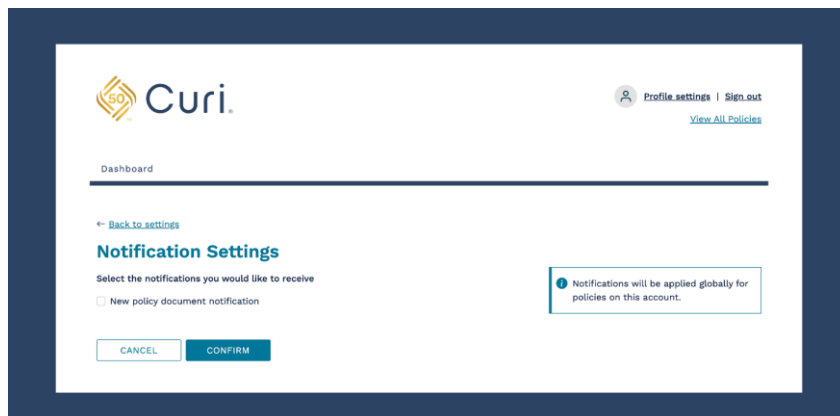
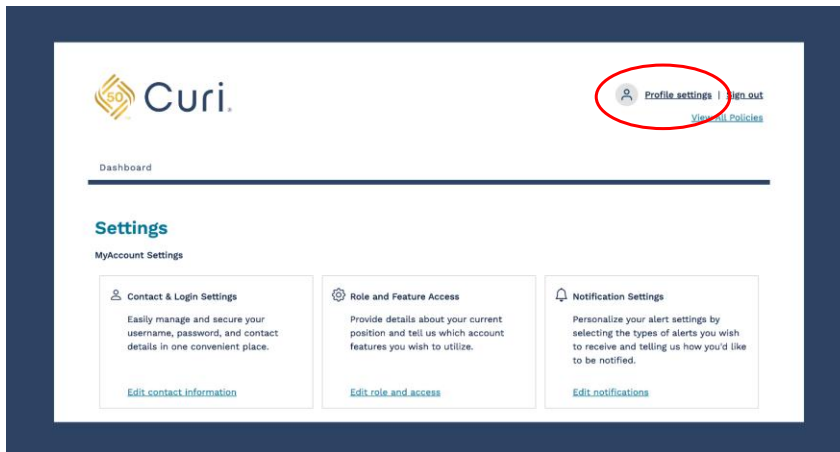
Visit Curi.com and use the Sign In link in the upper right corner. As part of our secure process, you must verify your identity using the email address from your MyAccount registration during login.

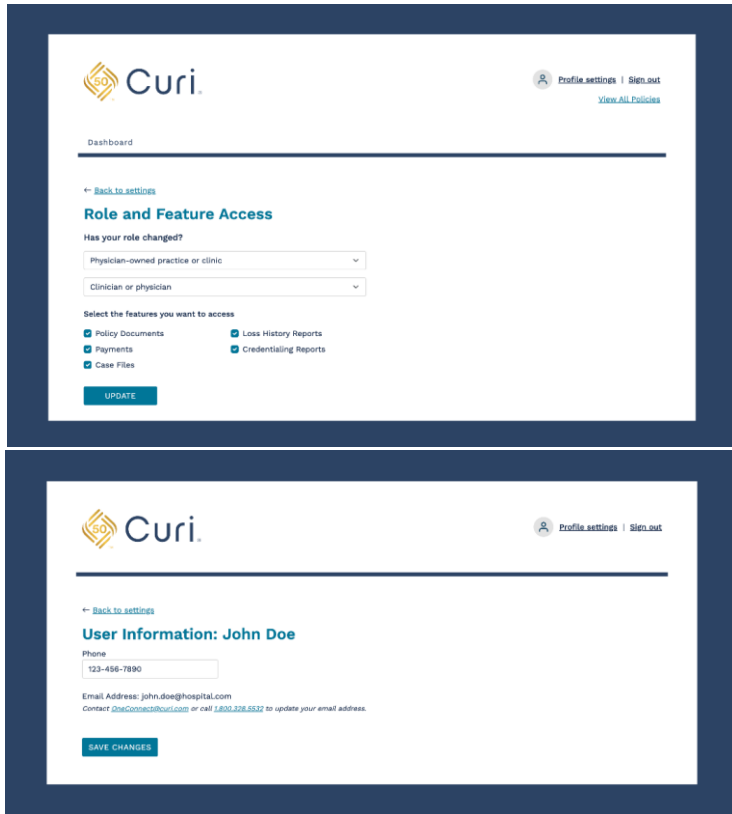
A screenshot of the Curi.com login page. The page features the Curi logo and the text "Welcome". Below this, it says "Log in to Curi to continue to Curi.com." There are two input fields: "Email address*" and "Password*", both with asterisks indicating they are required. The "Password*" field has an eye icon to toggle visibility. Below the password field is a link for "Forgot password?". At the bottom is a dark blue "Continue" button.



Settings & Notifications

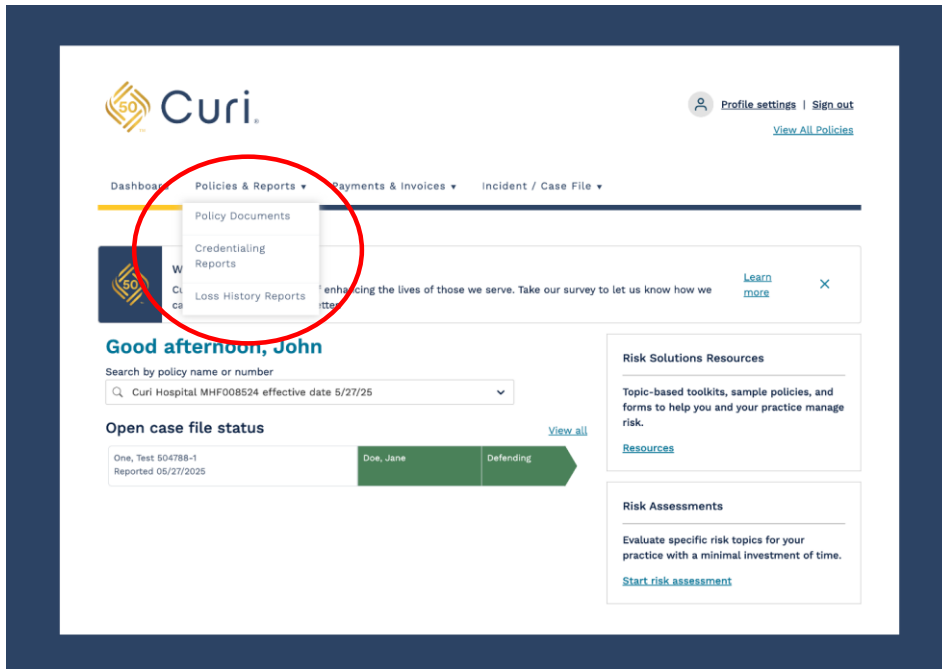
Use Profile Settings to navigate to your MyAccount settings. Review setting options for Login, Role & Feature Access and Notifications to receive alerts when new documents and notices are available.





Policy Documents

View or download policy documents and reports from this tab.



If you have multiple policies, select the policy from the drop-down menu. Then, navigate to the policy forms, certificate of insurance or endorsement tab to find the document(s) you need. You can open and export the documents you need.

Curi Profile settings | Sign out
[View All Policies](#)

Dashboard Policies & Reports Payments & Invoices Incident / Case File

Policy documents

Q Curi Hospital MHF008550 effective date 1/1/25

Policy term
01/01/2025 - 01/01/2026

Policy Forms Certificates of Insurance Endorsements

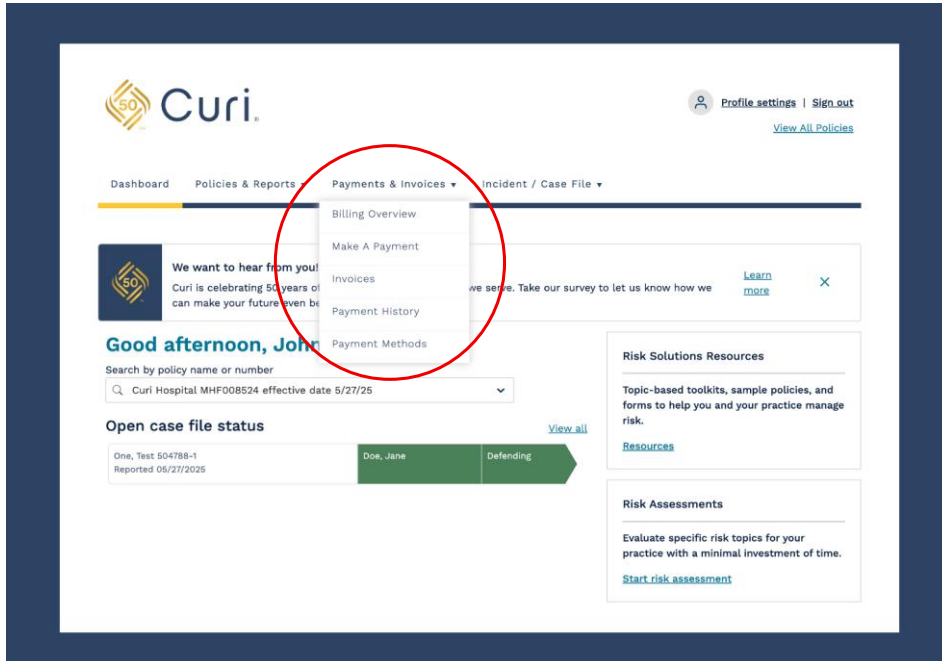
Q Export

Created	Document	Effective	Open	Select All
06/06/2025	Transaction Summary	01/01/2025		<input type="checkbox"/>
06/06/2025	Thank You Letter	01/01/2025		<input type="checkbox"/>
06/06/2025	Premium Detail	01/01/2025		<input type="checkbox"/>
06/06/2025	Declarations	01/01/2025		<input type="checkbox"/>
06/06/2025	Schedule of Insureds	01/01/2025		<input type="checkbox"/>
06/06/2025	Common Conditions	01/01/2025		<input type="checkbox"/>
06/06/2025	Facility Medical Professional Liability Insurance Claims-Made and Reported	01/01/2025		<input type="checkbox"/>
06/06/2025	Minnesota Amendatory Endorsement	01/01/2025		<input type="checkbox"/>
06/06/2025	Punitive Damages Exclusion Endorsement - Medical Professional Liability - Claims-Made and Reported	01/01/2025		<input type="checkbox"/>

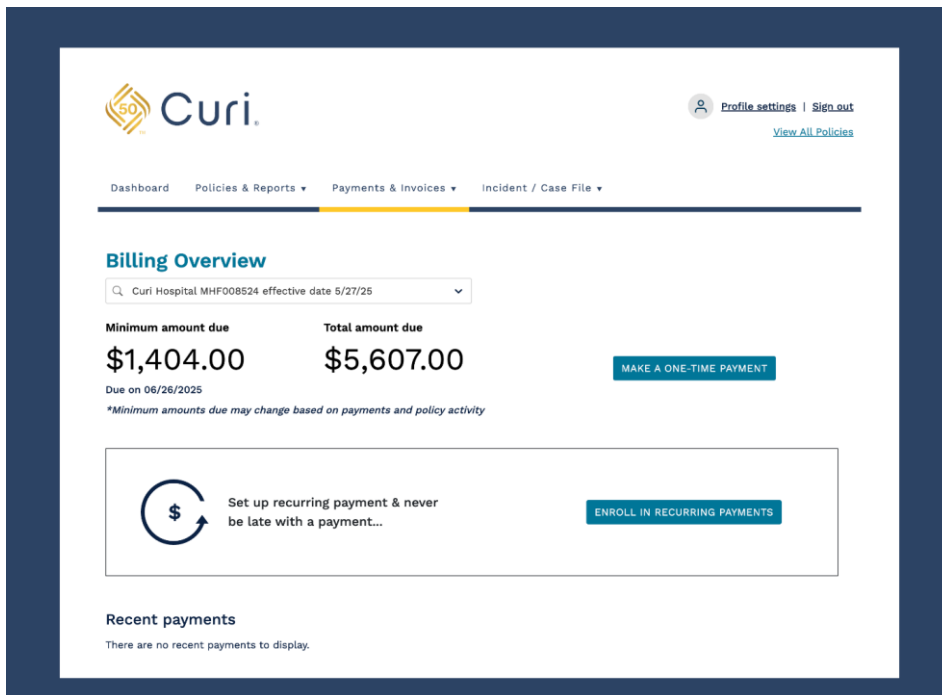
To obtain policy documents not available here, please email OneConnect@curi.com or call 1.800.328.5532.

Payments

Payment & Invoices gives you full access to invoices, payment options and billing history.



Navigate to the Billing Overview page from the Payment & Invoices menu. From this page, you can view the amount due, make a one-time payment, enroll in recurring payments and see recent payments. If you have multiple policies, select the policy you need from the drop-down menu.



Curi

Profile settings | Sign out
View All Policies


Dashboard Policies & Reports Payments & Invoices Incident / Case File

Billing Overview

Q Curi Hospital MHF008524 effective date 5/27/25

Minimum amount due	Total amount due	MAKE A ONE-TIME PAYMENT
\$1,404.00	\$5,607.00	

Due on 06/26/2025
**Minimum amounts due may change based on payments and policy activity*



Set up recurring payment & never be late with a payment...

ENROLL IN RECURRING PAYMENTS

Recent payments

There are no recent payments to display.

The Make a One-time Payment page allows you to add a payment method or select one that you have on file to pay your premium online.

Make a One-time Payment

← [Back to billing overview](#)

Q Curi Hospital MHF008524 effective date 5/27/25

Minimum amount due
\$1,404.00

Total amount due
\$5,607.00

Due on 06/26/2025

**Minimum amounts due may change based on payments and policy activity*

\$1,404.00 Minimum amount due 06/26/2025

\$5,607.00 Pay in full

Other amount

Select a payment method on file

[+ Add payment method](#)

I agree that by selecting pay now and by providing the payment information, I am authorizing MMIC to charge either my credit card or bank account for the charges as listed as payment for MMIC professional liability insurance coverage. I understand that to prevent coverage interruption, credit card information will automatically be updated by the issuing company, and I am consenting to such card updater services. I understand that by agreeing to this indicated payment, I am stating that I am the policyholder or appointed representative, and am fully authorized to incur charges billed to this account and will not dispute the payment with my credit card company as long as the transaction corresponds to the terms indicated on the [payment terms & conditions](#). If your policy has a credit balance due to an overpayment, policy endorsement, or cancellation, we will refund the credit balance unless it can be applied to an upcoming invoice. All refunds will be processed via check.

PAY NOW

Add Payment Method

Bank Account Card Type

Account Number

Expiration Date

ADD PAYMENT METHOD

See and download all your invoices and payment history. If you have multiple Curi policies, use the drop-down menu to select the policy you need.

Payment history

Search: Curi Hospital MHF008524

Date	Amount	Paid By	Confirmation
04/30/2025	\$63,253.00	ACH ending in 3480	1234-5678
03/05/2025	\$338,530.00	ACH ending in 3480	8765-4321

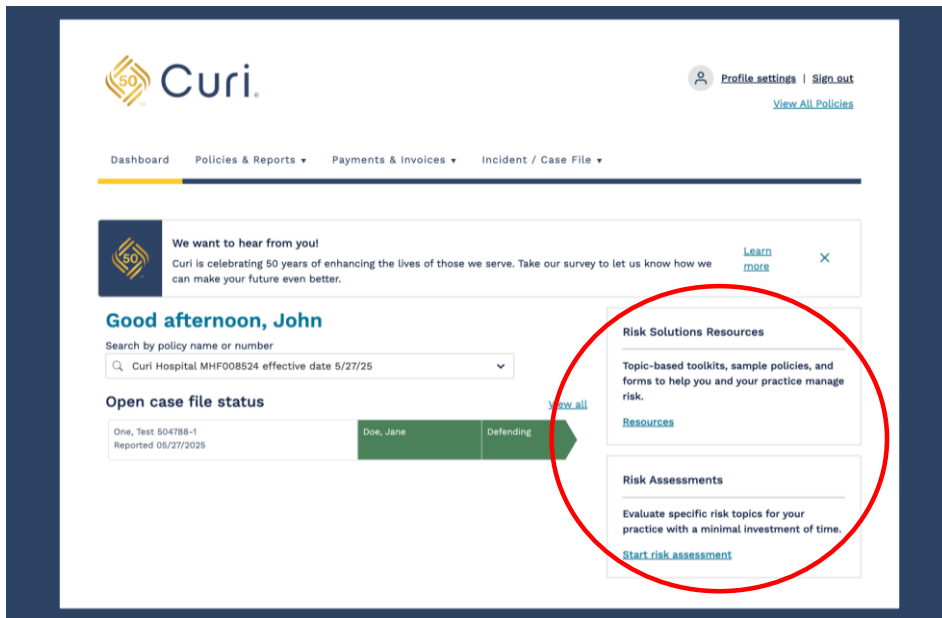
Invoices

Search: Curi Hospital MHF008424

Date	Invoice	Amount	Open
06/03/2025	#000001	\$65,238.00	
06/02/2025	#000002	\$64,740.00	
04/01/2025	#000003	\$63,253.00	
02/04/2025	#000004	\$338,530.00	
01/28/2025	#000005	\$335,582.00	

Risk Resources

Browse our multi-chapter Risk Management Guide, CME opportunities (including no-cost CME), toolkits, a host of webinars, and more. Please note, client login is required for most Risk Resources. There are several ways to access Risk Resources: from MyAccount, on the All Curi Resources page or on the Curi.com News & Knowledge section.



Your membership with Curi means you have access to key tools and resources that we provide. Click any of the following items to access the most important resources for you and your practice.

POLICY MANAGEMENT

Policyholder Services (PHS)

Manage policy information, access policy documents, generate COIs, view invoices, and more.

MyAccount

Manage policy information, access policy documents, generate COIs, view invoices, and more.

Pay Insurance Premium

Curi provides an online payment portal that can be used for one-time or recurring payments.

Underwriting Applications and Questionnaires

Applications and questionnaires for all business segments: physicians, healthcare professionals, hospitals, senior living and healthcare facilities.

RISK MANAGEMENT

Risk Solutions Resources

Topic-based books, risk management guides, sample policies, and forms to help you manage risk.

Risk Assessments

Evaluate specific risk topics for your practice with a minimal investment of time.

Curi Academy

Curi Academy offers a variety of courses to help you effectively manage risk.

Informed Consent Forms

Download and update sample informed consent forms for use in your practice.

CME Webinars

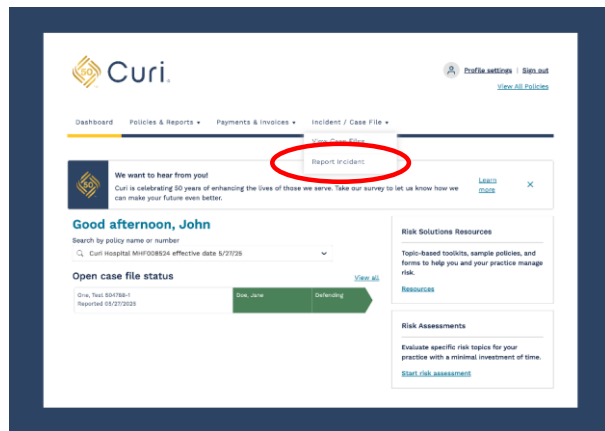
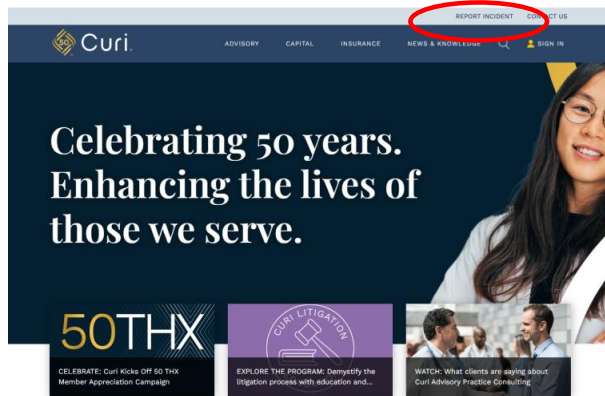
View educational webinars for CME credit on a wide variety of topics.

On-Demand Education

Engage and educate practice staff at the front of the line of patient care.

Claims

Report a claim from Curi.com or by signing into MyAccount. By signing in, some of your information will be prefilled. If you need help submitting a report, you can also call us at 1-800-328-5532.



All information gathered on our online submission form is considered confidential and will be sent to us through a secure connection. Please provide as much information as you can. This allows us to determine how to best assist you. It's OK if you can't complete every field. Once you submit, you will receive an email confirmation, and we will put our best on it right away.


Profile settings | Sign out
[View All Policies](#)

Dashboard
Policies & Reports
Payments & Invoices
Incident / Case File

Report an Incident or Claim

Policy

If you need help submitting this report, please contact us at 1.800.228.6333

We are here to help
 Please provide us with as much information as you can. This allows us to determine how to best assist you. It's OK if you can't complete every field. If you need help submitting this report, please contact us at 1.800.228.6333. Once you submit you will receive an email confirmation and we will get our best on it right away.
 Note: All information gathered on this form is considered confidential and will be sent to us through a secure connection.

Type of coverage at issue*

Medical Professional Liability (MPL)
 For example, a patient or resident medical incident, meaning an adverse or unintended outcome. (Bumr event) has occurred as a result of providing medical professional services.

General Liability (GL)
 For example, a visitor was injured on your premises (slip and fall), not as a result of providing medical professional services.

Patient Medical Expense (PME)
 For example, you want to cover a patient or resident's out-of-pocket expenses for subsequent medical care as a gesture of goodwill, but there is no claim for damages.

Medical Payments (ML)
 For example, you want to cover medical expenses for a visitor injured on your premises, where liability is not an issue.

Patient's Personal Property
 For example, lost or damaged patient or resident property (glasses, dentures, hearing aids, etc.).

Licensure Proceedings
 For example, you have received correspondence or a complaint from a state board that regulates medical or nursing licensure or practice.

Cyber Security II
 For example, a cyber-security threat is at issue, or there has been a breach of confidential patient information.

Madefence Plus II
 For example, you are undergoing a regulatory proceeding.

Other
 If none of these options apply or you do not know the answer, no problem we will figure it out together.

Person submitting this notice*

<input type="text" value="First Name"/>	<input type="text" value="Last Name"/>
<input type="text" value="Office Phone"/>	<input type="text" value="Mobile Phone"/>
<input type="text" value="Email"/>	
<input type="text" value="http://www.curihealth.com"/>	

Provider or entity at issue*

Select provider

Office Phone Mobile Phone

Email

State in which event occurred*

Select

Location of event

Facility name

Street address Suite or unit

City State Zip

Patient name and date of birth*

First name* MI Last name* Unknown

Date of birth* This is a Labor & Delivery incident

Incident date and description*

Date*

Description 0 / 5000

Point of contact for this notice

Select

First Name Last Name

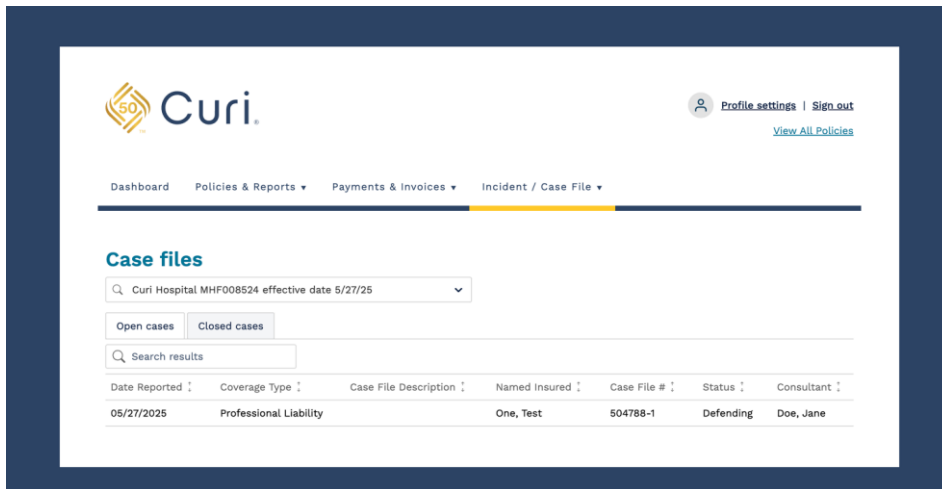
Office Phone* Mobile Phone*

Email*

Attach documents

Additional comments

If you'd like to see information related to any current or past claim, select View Case Files in the Incident/Case File drop-down menu. If you have multiple Curi policies, use the drop-down menu to select the policy you need.



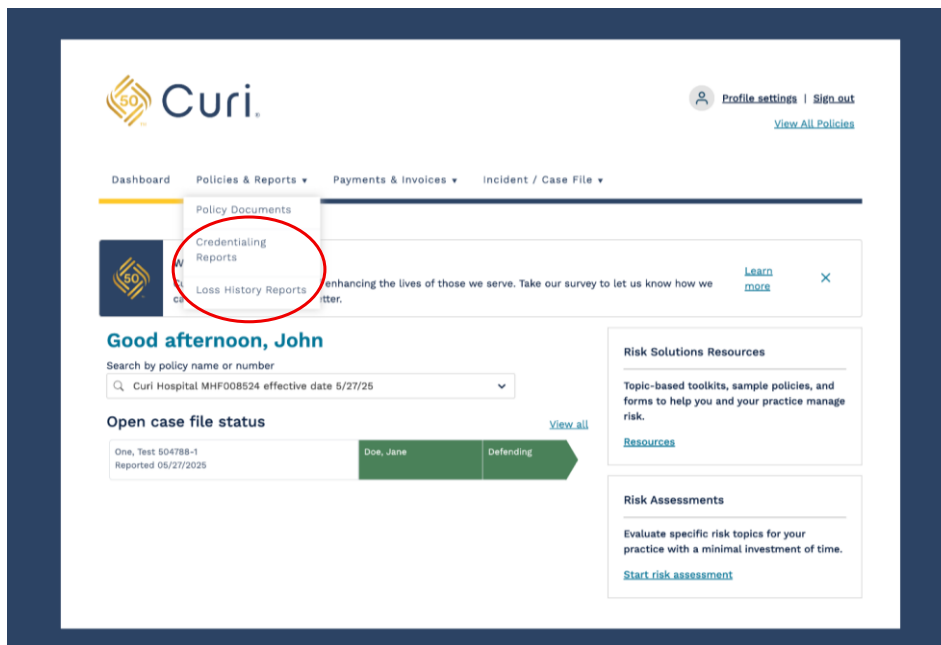
The screenshot displays the Curi MYACCOUNT portal interface. At the top left is the Curi logo. On the top right, there are links for 'Profile settings', 'Sign out', and 'View All Policies'. A navigation bar below the logo contains 'Dashboard', 'Policies & Reports', 'Payments & Invoices', and 'Incident / Case File'. The 'Case files' section is active, showing a search bar with the text 'Curi Hospital MHF008524 effective date 5/27/25'. Below the search bar are tabs for 'Open cases' and 'Closed cases'. A search results table is displayed with the following data:

Date Reported	Coverage Type	Case File Description	Named Insured	Case File #	Status	Consultant
05/27/2025	Professional Liability	One, Test	One, Test	504788-1	Defending	Doe, Jane

Credentialing and Loss Reports

Through MyAccount, you can obtain:

- Claims credentialing report (generally for hospital or practice use) – evidence of malpractice dates of coverage, limits, and claims history
- Loss run report (generally for agent or provider use) – includes policy number and term and claims history and status



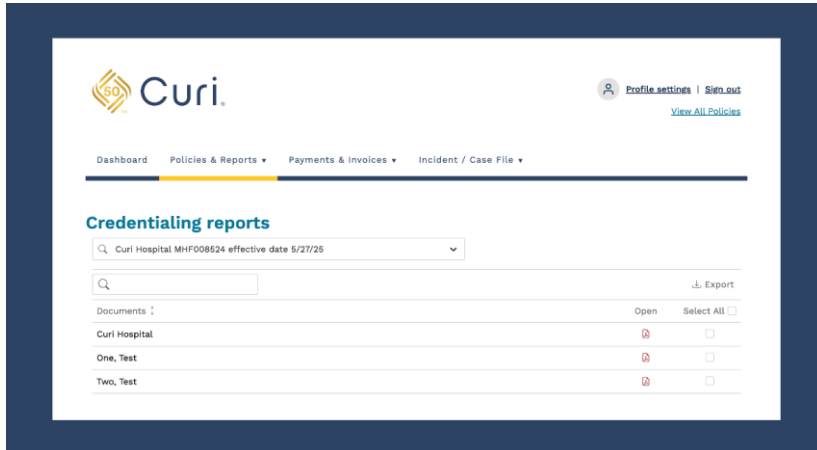
Select the item from the Policy & Reports menu. Credentialing and Loss Reports are available to download instantly for users who have MyAccount admin credentials on a policy.

Users who do not have the required permissions can request access.

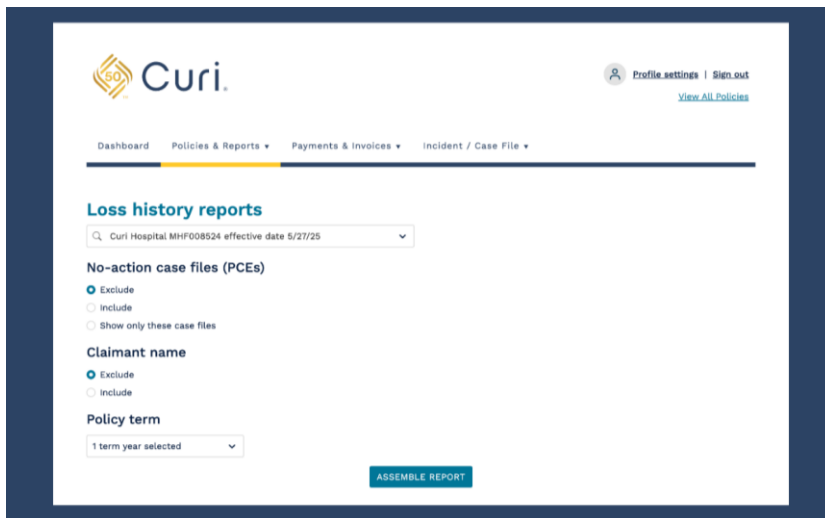
The screenshot shows the Curi dashboard interface. At the top left is the Curi logo. At the top right, there is a user profile icon with the text "Profile settings | Sign out" and a link "View All Policies". Below the logo is a navigation bar with "Dashboard" selected, and other options: "Policies & Reports", "Payments & Invoices", and "Incident / Case File". The main content area is titled "Loss history reports" with the user "John Doe - MMP001234". A grey box contains the text "Limited-access feature" and "This report includes protected data, and your account does not currently provide access. Approval from our team is required, which can take 24-48 hours." Below this text is a blue button labeled "REQUEST ACCESS".

The screenshot shows the Curi dashboard interface. At the top left is the Curi logo. At the top right, there is a user profile icon with the text "Profile settings | Sign out" and a link "View All Policies". Below the logo is a navigation bar with "Dashboard" selected, and other options: "Policies & Reports", "Payments & Invoices", and "Incident / Case File". The main content area is titled "Credentialing reports" with the user "John Doe - MMP001234". A grey box contains the text "Limited-access feature" and "This report includes protected data, and your account does not currently provide access. Approval from our team is required, which can take 24-48 hours." Below this text is a blue button labeled "REQUEST ACCESS".

Clients who have multiple Curi policies should select the policy from the drop-down menu for the report needed.



For Loss History reports, select the attributes to include in your report. Select Assemble Report.



Select the type of file you'd like to download.

The screenshot shows the Curi portal interface. At the top left is the Curi logo. On the top right, there are links for 'Profile settings' and 'Sign out', and a link for 'View All Policies'. Below the logo is a navigation bar with 'Dashboard', 'Policies & Reports', 'Payments & Invoices', and 'Incident / Case File'. The main content area is titled 'Loss history reports' and features a search bar with the text 'Curi Hospital MHF008524 effective date 5/27/25'. Below the search bar are three filter sections: 'No-action case files (PCEs)' with radio buttons for 'Exclude', 'Include', and 'Show only these case files'; 'Claimant name' with radio buttons for 'Exclude' and 'Include'; and 'Policy term' with a dropdown menu showing '1 term year selected'. To the right of these filters is a summary box for 'Curi Hospital' listing: 'Terms Year 05/2025', 'No action case files excluded', and 'Claimant name excluded'. Below the summary box are two download icons: 'PDF' and 'CSV'. At the bottom of the summary box is a 'RESET' button.

Contact Us

Curi is here to help. If you need help with MyAccount, contact your Curi Representative or the Curi OneConnect team at 1-800-328-5532 or oneconnect@curi.com.