

# Contacting Curi Claims



For easy reporting and quick response, complete our online form:



Or visit [curi.com](https://curi.com) and click "Report Incident" in the top-right menu.

Should you be faced with an incident, claim, or lawsuit, a dedicated claims consultant with experience in your region will be with you every step of the way.

Promptly contact Curi Claims if any of the following occurs:

- There has been a significant, unexpected adverse outcome for a patient
- Errors or omissions in care result in an adverse outcome
- Patient or family member expresses dissatisfaction with treatment and threatens legal action
- Patient or family asks for compensation or a reduction to the patient's bill
- An attorney contacts you regarding a patient's evaluation, care, and treatment, or you receive a letter of representation or intent
- You receive a request for the release of medical records for reasons other than a care transfer or second opinion
- You are subpoenaed for your testimony in a legal proceeding
- If you are asked by a patient to provide an opinion regarding their care, especially if asked to do so in writing
- You are notified by your licensing board, and/or the Board of Medicine, about a complaint made against you, or you receive requests for your participation in a formal risk management or peer review
- You receive documents that name you or your practice as a defendant in a legal matter

To report an incident, visit [curi.com](https://curi.com) and click "Report Incident" in the top-right menu. For reporting assistance or for additional information, please call **800-328-5532**. You will receive a confirmation email once you submit your form, and your dedicated claims consultant will respond shortly.