



## PHONE CALL/MESSAGING SCRIPT FOR INFORMING PATIENT OF EXPOSURE TO COVID-19

Hello. I am *[calling, messaging (using the patient portal)]*—(choose correct method of communicating)—to inform you that during your visit to *[practice name]* on *[date of exposure]*, you were potentially exposed to a person who *[is being tested or has tested positive]*—(use whichever one is correct)—for COVID-19.

***(The following may be helpful to include if you know this is a low risk. If not, exclude.)***

Even though this is probably *a low risk exposure*, we recommend you follow CDC guidelines and take extra precautions.

For the next 14 days, please remain at home, practice social distancing, monitor yourself for fever by taking your temperature twice a day, and remain alert for cough or difficulty breathing.

If you develop a fever greater than 100 degrees, cough, or difficulty breathing during the self-monitoring period *[provide dates of self-monitoring—14 days beyond the date they were exposed]*, please contact your primary care physician immediately, or you may contact *[provide health department contact name and phone number]* and inform them you are a patient who potentially has been exposed to a positive COVID-19 individual in our office. Self-isolate while you wait for instructions for the next steps to take.

Take care, and please contact *[provide contact name and number]* if you have questions that come up, or if we can help you with anything else.

Thank you.